



Our Environment, Our Energy, Our Future



Warranty

UhomeNCA 6.8kWh/LV Lithium Battery Storage

This warranty specified below applies to Home NCA 6.8kWh/LV battery supplied by AOBOET to consumer through a authorized reseller.

1. Purpose

The purpose of this warranty is to define the matters related to warranty policy of products.

2. Warranty Condition

2.1 Warranty Period

The Warranty as the accessory of Uhome-NCA 6.8kWh/LV is valid for 10 years (5years for free + 5years appropriate transport costs) from the first installation date (the "Period of Performance Guarantee").

2.2 Limitation of Warranty scope

Under this Warranty, AOBOET is responded to product replacement, repair, refund and compensation. Repaired product is warranted for the remainder of the original Period of Performance Guarantee. In any event, the replaced battery shall not justify the renewal of the Period of Performance Guarantee.

2.3 Exclusion of Warranty

Damage or injure to the Products resulting from any of following activities is NOT covered by this Warranty:

- Incorrect transportation, storage, installation or wiring by consumer or installer;
- Anyone else not authorized by AOBOET to modify, disassemble, repair or replace the product;
- Without compliance AOBOET's official user manual to install battery;
- Unusual physical or electrical stress caused by Force majeure, such as power failure surges, inrush current, lightning, flood, fire, accidental breakage, etc.;

3. Performance Warranty (Standard)

AOBOET guarantees that the Nominal Energy of Uhome-NCA 6.8kWh/LV battery still remains at least 60% either 10years after the date of the initial installation or minimum 21MWh since the battery is operated under a normal use followed by the specification and the user manual provided by AOBOET.

Capacity measurement condition (referenced IEC: 62619)

Ambient temperature: $25 \pm 2^{\circ}\text{C}$

Total energy/Usable energy measured under specific conditions from AOBOET 0.2CC-CV at DC side.

4. Warranty Policy

If product damaged and not caused by distributor, seller and consumer, AOBOET would provide charged service and all the expense for free.

5. About Service Products/Parts

Service product or accessory could be used as new or refurbished condition and AOBOET guaranteed which performance is equal to or higher than replaced device.

If the product is no longer sold in the market, AOBOET would replace it with different kind of product with equal or higher functions and performances, or the residual annual depreciation value of the buyer paid price within the time limit for performance guarantee.